

PLACENTIA STARS
CHAPTER

Stargazer, a Placentia Stars Publication

Placentia Stars Chapter
Placentia, California

Volume 4, Issue 1
August 18, 2010

August 24 Meeting Program

Do you ever get really bad service? Do you ever wonder why you deserve such treatment? What did you do? Don't they understand that you are the customer?

ABWA – Placentia Star's is glad to have Lynne Mcconnell share some tools to always being the one to deliver good service, treat everyone like they are the client.

We are going to rethink how to give and get good services with some these components. Lynne McConnell has been in a client facing position at ADP for over 25 years.

She has received several merit rewards for delivery "Stellar Services" with external as well as internal clients. Come and learn more."

Meeting Program August 24, 2010

Everyone is a Client—Delivering Good Service to Receive Good Service

Meeting Location

Holiday Inn Express 118 East Orangethorpe Ave

Placentia, CA (714) 528-7778

Networking 6:00pm Meeting 6:30pm

R.S.V.P. Carol Peterson (714) 529-5299

Menu

Bryna Dambrowski will be the meal hostess and will provide dinner. Bring your own beverage.



Meeting Policy

All members have a standing dinner reservation. Banquet chairperson confirms with the hotel the Wednesday before the scheduled meeting. Chapter is committed to the number confirmed with the hotel. Please remember to call & cancel your reservation or you will be billed for your attendance unless other arrangements are made in advance & confirmed with Carol Peterson. Thank you for your understanding.



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The mission of the American Business Women's Association is to bring together businesswomen of diverse occupations and to provide opportunities for them to help themselves and others grow personally and professionally through leadership, education, networking support, and national recognition.

CHAPTER

MISCELLANY



We are still looking for ideas for chapter fundraisers and are soliciting your help. During the last meeting several suggestions were offered that are location in the minutes section of this newsletter. If you have an idea do not hesitate to contact a chapter board member. The Placentia Stars chapter is only as successful as the sum of all the members—bring your input and thinking cap to the mtg—see you there!

President's Message

WOMEN POWER - MIGHTY QUOTES



"The secret of staying young is to live honestly, eat slowly, and lie about your age."

Lucille Ball



WIN has great offerings for all ABWA members.

Whether you are new or old to ABWA you can find value in WIN. Your annual national membership fee of \$90 includes WIN. Be sure and log on and take advantage to the newest that ABWA has to offer—come and see what national is posting on the Placentia Stars WIN site.

UPCOMING EVENTS

September 11, 2010
LAAC Council Mtg

October 9, 2010
Impact Council Mtg

Oct.28-30, 2010
National Women's Leadership Conference

August 2010



Dear Placentia Stars Members,

Welcome to the beginning of what I hope will be a great new year for our chapter. I look forward to serving as your new Chapter President.

I hope we will continue to share the fun and camaraderie that we have had in the past, and to explore both old and new experiences together. I hope to make this an interesting year, bringing both educational and health programs to our group. If there is a topic that you would like to have presented, please let me or our Vice President Lynne McConnell know and we will try our best to cover your request.

"Hats Off to a W.I.N.ning Event" was held at the Rio Hondo Country Club in Downey. It was a very nice event. Debbie Shadaram, current District VI Vice President, and Pattie Vargas, who is running for 2010-2011 District VI Vice President, spoke at the luncheon. Debbie will be running for National Secretary. These ladies will need our votes in Chattanooga.

Please don't forget to register for the National Women's Leadership Conference October 28-30, 2010 in Chattanooga, Tennessee. Deadline for early registration is September 15th.

With everybody's help we can make this a great year for our chapter.

Sandee Jeffers

Placentia Stars – President

"Whatever women must do they must do twice as well as men to be thought half as good. Luckily, this is not difficult."

Charlotte Whitton

**Placentia Stars
2009-2010**

**Chapter Officers/
Committees**

President

Sandee Jeffers
(714) 394-4530

Vice President

Lynne McConnell
(562) 431-6131

Secretary

Carl Jeffers
(714) 394-7448

Treasurer

Lynn Gaytan
(909) 947-3583

Decorations

Sandee Jeffers
(714) 394-4530

Fundraising

Lynn Gaytan/Carol Smith
(909) 947-3583
(714) 828-1497

Hospitality

Lynne McConnell
(562) 431-6131

**Newsletter/Web
Mistress**

Bryna Dambrowski
(562) 428-1710

Membership

Open

Sunshine

Sandee Jeffers
(714) 394-4530

Secretary's Minutes

Placentia Stars Meeting Notes, July 2010

Date: Tuesday July 27, 2010

Location: Holiday Inn Express, Placentia, CA

There were no minutes of the June meeting or a Treasurer's Report because it was the Chapter's Anniversary dinner held at the Florentine Grill in Fullerton.

Meeting called to order by the President, Carol Peterson, at 6:55. Carol announced that the ABWA National Theme is "Bridging the Gap." She then announced that the theme for installation of the new Chapter officers was "Dancing with the Stars," and the dance music that characterized the four positions was (ask her for rationale):

Treasurer (Lynn Gaytan) – Square Dance
Secretary (Carl Jeffers) The Waltz
Vice President (Lynne McConnell) West Coast Swing
President (Sandee Jeffers) Salsa and Paso Doble

Carol then installed the new officers and the new President assumed control of the meeting.

Sandee announced that the remainder of the meeting would be dedicated to planning how our chapter would operate in view of the reduced membership. The following notes reflect the discussion that followed:

Will we be able to continue meeting at the Holiday Inn Express? Probably. Carol P. brought menus from the Denny's next door in case we want to order from there for our meetings.

If we continue meeting at Holiday Inn Express, and we want to have a different member be responsible for the meal each month, we need to set up a calendar for when each member has the responsibility. Bryna will bring the food for the August meeting. When we have a speaker, we need to check to see if they have diet limitations.

Conduct survey at next meeting (of what people want to eat at the meetings?)

Check with members on sodas, water, wine (Carl has volunteered to furnish a couple of bottles of wine for each meeting). The hostess will bring water; others bring what they want. Someone brings the drink(s) for the speaker.

Dues will be set at \$24 per year. Cost for the meeting will be \$5 per member, unless you are the hostess for the month.

Minutes continued on next page

Carol will check on continuing to meet at the Holiday Inn Express. We may be able to meet without paying a fee. If we do have to pay, it may be \$5 per meeting. Since the Chapter is a member of the Placentia Chamber of Commerce, members can stay at the hotel for \$40/ night.

Possible speakers:

Victoria, the woman who owns "People's Choice" restaurant.

Dr. Tobias

Doug Westfall – April 2011?

Lynne – Special topic on work stuff

W.I.N. September at Lynne's house. Also helpful hints on computer savvy stuff.

Halloween meeting – probably at Lynne's house

Fund raiser – Little Lotto. Sell 100 tickets for \$12 each. Monthly prize of \$50 unless the members think they can still sell 200 tickets.

Another suggestion for fundraising would be Lynne sponsoring an Avon evening with all profit going to the Chapter – not to her.

Expenses:

Placentia Chamber \$129.

LAAC and Impact Councils \$30 total

No longer belong to the Fullerton Chamber

No longer belong to Inland Valley Council.

Website domain \$150? (website needs to be updated) Yes or No

Sandee will continue in the Sunshine role.

Carl – check with Bryna on whether our newsletter is linked to National and to the Councils.

The Board needs to review the Chapter By-Laws and Standing Rules

Board meetings – Lynne's house on the first Tuesday of each month at 7:00 p.m. – or by conference call.

Lynne suggested possibility of having social events such as a Book Club. In November, her book club is reviewing "To Kill a Mockingbird" on the 50th anniversary of its publication, It's an easy read.

The president concluded the meeting at 9:00 p.m.

Respectfully submitted,

Carl Jeffers

Carl Jeffers, Secretary

Placentia Stars on the web at
www.abwaplacentiastars.org

Los Angeles Area Council
www.laacabwa.org

Impact Council
www.impactabwa.org

National Association
www.abwa.org

Debbie Shadaram District VI VP
Debbie@americanreadymix.com



Shining Star Spotlight – August 2010



There is no shining star spotlight for the month of August. Be watching for a new edition of Shining Star coming soon—don't miss it!

Celebrate Anniversaries/Birthdays



Carol Smith B 8/19

Molly Schubert A 8/11

INVOCATION

Lord, In the quiet of this hour we come to thee for wisdom and for power, to view thy world through only love filled eyes, to grow in understanding, to be wise, and sure to see our guiding light, and thus to know each other as thou knowest us, AMEN.

BENEDICTION

Oh guiding spirit guardian of our days, be with us as we go our separate ways, help us to feel those thoughts that lift and bless, to know a closer bond of friendliness, to see thy beauty always every day, translated into living this we pray, AMEN.

LITTLE LOTTO



JULY WINNER
Bernie McConnell

ABWA's Proud Code of Conduct

1. All members will serve as goodwill ambassadors for the American Business Women's Association.
2. Members will not allow their personal beliefs and convictions to interfere with the representation of ABWA's mission.
3. Members will always treat their member colleagues, guests, vendors and sponsors with honesty, respect, fairness, integrity, responsibility, kindness, and in good faith.
4. Members will maintain compliance with ABWA National, Chapter and Express Network Bylaws.
5. Members will not use their personal power to advance their personal interests.
6. Members will strive for excellence in their professions by maintaining and enhancing their own business knowledge and skills, and by encouraging the professional development of other members.